



TERMS AND CONDITIONS - QUINTA DO PEDREGAL HOTEL & SPA

1. Reservations

Reservations are confirmed upon payment of 50% of the cost of the stay at the time of booking, to guarantee the stay. The remaining amount is paid 8 days before the check-in date.

2. Cancellations and No-Shows

Cancellations up to 8 days before arrival: full refund. After this period, charges will be applied.

3. Check-in and Check-out

- Check-in: from 04h00 p.m.
- Check-out: until 11:30 a.m.

Early check-in and late check-out available upon reservation for a fee.

4. Children's Policy

Children up to 6 years old are free of charge. From 7 to 11 years, extra charge per night of 20.00€ and from 12 years, extra charge per night of 40.00€.

5. Pet Policy

We are a pet-friendly hotel. We allow pets for a fee per night, which includes a bed, drinking fountain and feeding trough. Damage caused by animals will be charged. Pets are allowed throughout the hotel, except in the SPA area.



6. Restaurant

Open from 12:30 a.m. to 03:00 p.m. and 07:00 p.m. to 10:00 p.m. Reservations are recommended for lunch and dinner. We accept dietary restrictions with prior notice.

7. Outdoor Swimming Pool

Open from 09.00 a.m. to 08.00 p.m. Children must be accompanied. Outdoor pool for the exclusive use of in-house guests.

8. SPA

Open from 09.00 a.m. to 08.00 p.m. Access is allowed for children up to the age of 14, from 09.00 a.m. to 04.30 p.m. SPA treatment services by appointment. Quiet and relaxing atmosphere.

9. General Rules

- No smoking in indoor areas.
- Damage to facilities will be charged.

10. Responsibility

The hotel is not responsible for valuables left in the rooms. Lost and found items are kept by the hotel for up to 3 months from the check-out date. Safes are available in the rooms.



11. Data Protection

Guest data is processed in accordance with current data protection legislation.

By making the reservation, the guest declares that he/she agrees with all the terms and conditions mentioned above.