

Reservation Policy

Cancellation and Reservations

Cancellation: Cancellation or rescheduling is possible at no cost up to 8 days prior to arrival. In case of late cancellation and/or no-show, the hotel will charge the full amount of the reservation.

Payment: To guarantee the reservation, the hotel will request payment of 50% of the reservation amount, via bank transfer or payment by entity and reference. The remaining amount must be paid up to 8 days before the day of arrival by the same method.

Special offers have specific cancellation policies, so they should be consulted individually.

Vouchers: They cannot be combined with other vouchers or promotions.

Stays must be used by the expiration date mentioned on the voucher.

All prices mentioned include VAT at the legal rate in force.

Children and extra beds

Children up to 4 years old: free stay in a cot

Children up to 6 years old: free extra bed

Children from 7 to 11 years old: €20 / extra bed

From 12 years old: €40 / extra bed

Other

- Check-in time: 4:00 p.m. to 10:00 p.m.

- Check-out time: until 11:30 a.m.

- Pets allowed. Please see [the conditions of ADMISSION].

- Non-smoking hotel (except in authorized areas)